



REVENUE RESCUE, L.L.C. | EXPERIENCE. INTEGRITY. TECHNO

Helping Emergency Services meet the increasing needs of the public through Professional Billing Services.

- Experience
- Services
- Reports
- Customize
- More Info
- Your Account
- Demo
- References / Survey
- EMS Revenue Estimator
- Contact Us
- Home

Survey Results

Liberty Hill Volunteer Fire Dept

P.O. Box 443

Liberty Hill, TX 78642

Williamson County

Leslye Pogue, EMS Coordinator

(512) 515-5165

Email: LHVFD@EV1.NET

1. Approximately how long have you been using Revenue Rescue?
3 mos 6 mos 9 mos 1 yr **2 yrs** 3 yrs
2. Has Revenue Rescue exceeded your overall expectations?
Yes No
3. Please rate Revenue Rescue's adherence to your Department's billing policy guidelines.
Poor Fair Good Excellent **Outstanding**
4. Please rate Revenue Rescue's actual dollars collected relative to your expectations.
25% 50% 100% **150%** 200%
5. Please rate Revenue Rescue's responsiveness to your calls, questions and concerns.
Poor Fair Good Excellent **Outstanding**
6. Please rate Revenue Rescue's accounting, reporting and auditing compliance.
Poor Fair Good Excellent **Outstanding**
7. Please rate the amount of negative feedback from the public regarding your department's bill
Substantial Less than expected **Insignificant** Zero
8. Please rate the amount of additional paperwork required to bill for services.
Substantial **Less than expected** Insignificant Zero
9. Please rate the value of Revenue Rescue's *Internet* claims submission and daily account sta reports.

No value Little value Valuable **Very valuable** Must have

10. Did your Department use a billing service prior to Revenue Rescue?

Yes No

11. My previous billing service was:

Alexander **Specialized** Fire Inc. Other Rather not say

12. Revenue Rescue has collected compared to your previous billing service:

Far less Somewhat less About the same Somewhat more Considerably more **A whole**

13. My overall satisfaction with Revenue Rescue compared to my previous billing service is:

Less satisfied About the same Somewhat better Much better **Like night and day**

14. Would you recommend Revenue Rescue to other departments?

Yes No

15. Comments:

Ya'll do an outstanding job of collecting and keeping me informed. I am very satisfied and in with the results. Thanks for all of your hard work. Leslye

Revenue Rescue, L.L.C.
PMB - 339
12407 Mopac Expwy #100
Austin, TX 78758-2429

877-524-8182
512-343-1500
866-569-0228 (fax)

Copyright © 1999-2004
Revenue Rescue, L.L.C.
All Rights Reserved.



The Cost Recovery Professionals

Millions of \$Dollars Recovered for Departments just like yours.

FIRE & EMS

Customer Survey Results*

- Negative feedback from Public regarding billing? INSIGNIFICANT
- Additional paperwork required to bill for services? INSIGNIFICANT
- RR has collected compared to your previous billing service? A WHOLE LOT MORE
- Overall satisfaction compared to previous billing service? LIKE NIGHT AND DAY
- Adherence to your Dept. billing policy guidelines? OUTSTANDING
- RR accounting, reporting and audit compliance? EXCELLENT
- Value of Internet claims submission and daily account reports? MUST HAVE
- Revenue Rescues responsiveness to your calls, questions and concerns? OUTSTANDING
- Have we exceeded your overall expectations? YES
- Would you recommend Revenue Rescue to other departments? YES

* View survey results at Revenue-Rescue.com

Internet Claim

- Submission
- Tracking
- Status Reporting
- Payments Received

Revenue Rescue's Billing Solution For Ambulance *Transport*
Included At *No Extra Cost.*

**(Field data collection software not required to use our Internet claim solution)*



Meddatasolutions in Revenue Rescue out.

Professional field data collection software by Meddatasolutions.

- Single point of data entry
- No more duplicated paperwork. (*Field data uploads to Revenue Rescue*)
- **Billing forms —> integrated with Revenue Rescue Internet billing solution.**
- **Quick billing turn-around.**
- QA forms, patient reports, No more unreadable PCR's .
- Integration with many State mandated exports.
- Customizable to your requirements.
- Portable, can be used at the patient side, at the hospital and back in quarters.
- TDH reporting provided.

The billing services of Revenue Rescue compared to our last billing company is like night and day. We have less outstanding accounts and significantly less patient complaints. We are currently seeing patient account turnover in less than 28 days. The daily communication between us and Revenue Rescue has made our billing experience wonderful. The merge with MedDataSolutions for field data collection has improved employee moral, lessened the stress of paper management, and quickened the billing process. The statistical information is a must have for, and has improved our management practices. Customer comment excerpted from survey results.

We Are Not #1—You Are!

Reach your local Rep @ (877) 524-8182, ext. 401, Or (512) 343-1500

Revenue-Rescue.com