



Jeff Hardgrave
Vice President – Non Metro Operations
Mid-Tex Division

Scott Powell
Vice President – Metro Operations
Mid-Tex Division

January 21, 2005

Dear Emergency Response Official:

Over the years, we have appreciated your help to assure safe and reliable natural gas service for the community. I am writing today to tell you about an important change that will occur on February 1. That day, the name of TXU Gas will change to Atmos Energy, and identification on our employees' uniforms, vehicles, buildings and forms will begin to reflect our new identity.

Atmos Energy Corporation of Dallas acquired the natural gas distribution and pipeline operations of TXU Gas this past October. Atmos Energy is a highly experienced natural gas company. It started here in Texas nearly 100 years ago and has grown to be the largest pure natural gas distributor in the country, with operations across 18 states.

Although the name will change, your local gas company representative will be the same person you now contact regularly. Nearly all the employees of TXU Gas transferred to Atmos Energy, assuring you not only of a seamless transition, but also of our continued strong commitment to public safety. You can continue to reach us in emergency situations by using our existing toll-free emergency number 1-800-817-8090.

I want to take this opportunity to thank you and your colleagues for your close cooperation and to commend you on a job well done. Please know that all of us stand ready to assist you in any manner possible and that we look forward to working with you in the future.

Cordially,

A handwritten signature in cursive script that reads "Scott Powell".

A handwritten signature in cursive script that reads "Jeff Hardgrave".

Atmos Energy Corporation
300 South St. Paul Street, Dallas, Texas 75201